



Standard

USER GUIDE

Thank you for choosing the Standard model from OVATION and congratulations on taking control of your hearing health.

While no hearing device can restore normal hearing health or prevent or improve a hearing impairment, the OVATION Standard can improve the quality of your life by making sounds easier to hear. Here are a few tips to help you get the most benefits from your OVATION hearing product:

If you have never worn a hearing device before, there may be an adjustment period of up to a few weeks before you can begin to enjoy all the benefits that OVATION offers. Be patient as you adjust to wearing your OVATION and begin hearing sounds that you previously had been missing. We recommend that you start by only wearing your Ovation Standard model for an hour or two a day and gradually extend the period of time as you get more comfortable.

Your OVATION Standard Fit comes equipped with an easy to use volume control and three different sized ear tips. We recommend that you start your adjustment period in relatively quiet environments, but as you get more comfortable, we encourage you to also experiment with various volume settings to find the best option for you in different listening environments.

In all environments – but especially in noisy ones – you may find it helpful to face the individual speaking to you or to sit or stand near the source of the sound.

Thank you again for choosing OVATION. Please read the following instructions to better understand how to use your OVATION Standard Fit and how to maximize your hearing experience.

www.OvationHearing.com

GETTING STARTED

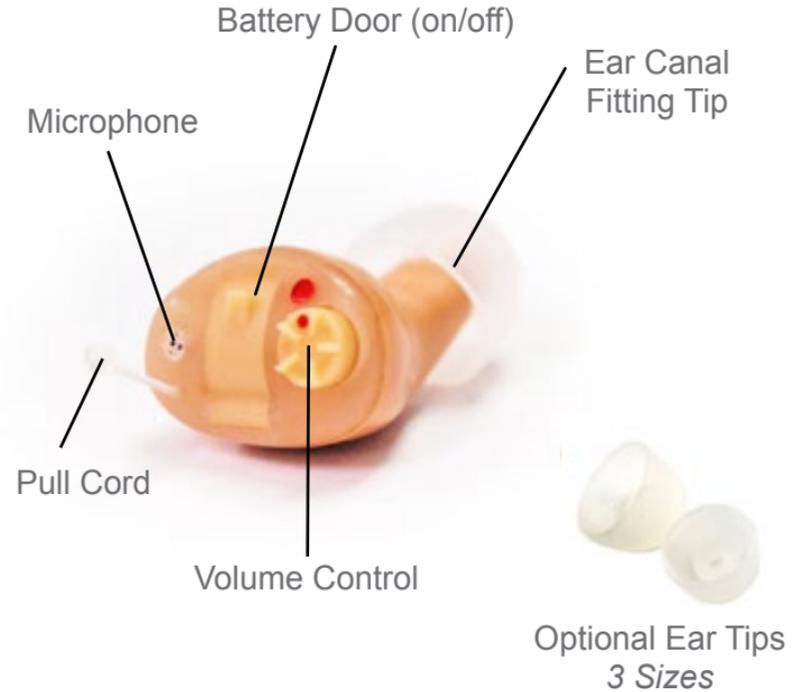
Microphone: sound enters the microphone and is then amplified and delivered to you through the ear tip.

Pull cord: gently pull on the cord to remove the unit from your ear.

Volume control: rotate the top of the volume control (on both left and right units) toward your face to adjust the volume.

Battery door: gently pull on the door to access the battery compartment.

Ear canal fitting tip: each unit comes equipped with a tip that connects to the unit's receiver port. Amplified sound travels through the ear tip into your ear.



BATTERY

Your OVATION Standard uses a size 10A battery.

Please use high-quality batteries because they are more consistent in size. Lesser-quality batteries can vary in size – even by only 1 or 2 millimeters – making them unusable in your OVATION Standard.

Pulling off the plastic sticker activates the battery. Do not pull the tab off until you need to use the battery. The batteries may take up to 2 minutes to fully activate after the tab is removed.

With proper use and care, each battery should last about 1 week.

Note: A warning of a periodic, single beep indicates that the battery needs to be replaced.



INSTALLING THE BATTERY

Step 1

Using your fingernail, gently pull up on the battery door tab until the door swings open.

Note: Do not push against the volume button and do not open the battery door too far or damage may occur.

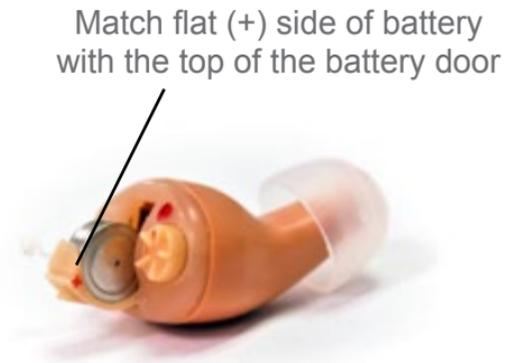
Step 2

With the “+” sign on the of battery door facing you, hold the battery with the rounded edge positioned toward the back, place the battery into the battery compartment. The illustration below shows a unit with a properly positioned battery.

Note: The rounded side of the battery is negative and the completely flat side is positive. The flat side (+) needs to be on the side of the door with the “+” sign - next to the volume control.

Step 3

With the battery installed, close the battery door to turn the device on. To turn off the device and to prevent battery use when not using the device, gently pull the battery door open.



EAR FITTING TIPS

Selecting a fitting tip

Your OVATION Standard Fit comes with three sizes of Fitting Tips. The tips are designed to provide a comfortable fit for the majority of ear canal sizes. They allow amplified sound to pass through, but help keep ear wax out of the unit – which is a common cause of repair.

We recommend that you try the different sized tips to determine which feels and sounds most comfortable to you. Start with the smallest tip and continue trying larger tip sizes until you are satisfied with a snug (but not tight) and comfortable fit.

Attaching a fitting tip

Simply place a tip over the end of the unit's receiving port and push; you'll feel the tip settle around the notch at the end of the shell. Test to be sure the tip is securely fastened before using.

Removing a fitting tip

To remove the fitting tip, gently work the tip out of the notch on the shell and slide it off.

Tips can be washed in warm water with mild soap, but be sure to fully dry the tip before reattaching.

Don't attempt to reuse tips that have been torn or damaged.



Additional ear tips - 3 sizes

WEARING YOUR OVATION STANDARD

The OVATION Standard Fit is color coded with a dot near the volume dial – a red dot means it is for your right ear, and a blue dot means it is for your left ear.

Placing the unit in the ear

Hold the unit between your thumb and forefinger with the volume control on top and the face plate of the unit point away from your ear.

Then, place the canal portion of your OVATION Standard Fit into your ear canal and gently push the unit until it is comfortably positioned inside your ear.

Note: Some users find it helpful to pull down/back on your earlobe with one hand while gently inserting the unit with the opposite hand. You may find it helpful to use a mirror the first few times you are placing or removing your OVATION Standard Fit.

On/Off Function

After placing your OVATION Standard Fit in your ear you can turn it on and adjust the volume by placing your index fingertip onto the round volume control dial.

Rotate the top of the volume control (on both left and right units) forward, toward the front of your face, until the sound level is comfortable.

If the volume is too loud, place your finger on the volume control dial backwards, toward the back of your head.

Continue to turn the volume control backward to turn the unit off.

TROUBLESHOOTING

If you are having mechanical problems with your OVATION Standard, first check the following:

- Battery is inserted correctly and the battery door is closed tightly.
- Ear tip is clean and clear of wax and ear tube is attached properly.
- Microphone and hearing port is clean and clear of wax.
- Battery may need replacing

Note: Leaving the battery on in your unit overnight will shorten battery life; exposing your unit to dampness – by storing it in the bathroom or other areas with high humidity – can also shorten battery life and eventually damage the instrument.

Cause	Possible Remedy
No sound or not loud enough	
Unit not turned on	Turn on by closing the battery door
Low/dead battery	Replace battery
Ear wax	Clean/replace ear tip
Single, periodic beep	
Low battery	Replace battery
Whistling or feedback	
Ear tip not inserted properly	Remove and reinsert
Hair or clothing near ear	Remove hair or clothing near ear
Check for tears in ear tip	Replace ear tip

CARING FOR YOUR OVATION

Ear wax is natural and common, but is the number one cause of performance issues with your unit. It is important to keep your hearing aid as clean as possible. Wipe daily with a dry cloth or use the cleaning brush that was included with your OVATION to carefully remove any traces of wax and debris. When cleaning, pay special attention to clearing the wax filter and ear tips of any wax.

Do not rinse or submerge your OVATION in water. In fact do not use water, alcohol or any other liquid agent to clean your unit as they may damage it. If your device does become wet, do not use an external heat source to dry it. Rather, open the batter door, remove the battery, and let the device dry naturally for 24 hours.

Remove your OVATION before using hair spray, spray perfumes or shaving lotions as these items can clog or damage your unit.

Do not drop your OVATION Standard Fit or bang it against hard surfaces.

Always be careful when opening and closing the battery door. Do not carry the unit by the battery door, do not remove the unit by pulling on the battery door, and never pull the door back farther than what is necessary to insert or remove a battery.

When you're not wearing your OVATION Standard Fit, open the battery door to save on battery life and to allow any internal moisture to evaporate. Store your unit in a safe, dry place that is away from direct sunlight and extreme temperatures.

WARRANTY & RETURNS

Warranty

The OVATION Standard Fit is covered against defects in materials and workmanship for 1 year from the time you receive your order. If after our examination it is determined that the unit failed to work due to parts, materials or workmanship we will repair or replace it for free. This warranty does not cover malfunctions due to unusual wear and tear or mistreatment of the hearing aid, such as physical shock, damage from moisture or sweat, excessive wax build-up, or tampering with the instrument – all of which void the warranty.

If you require warranty service, please contact customer service at: support@ovationhearing.com.

If the unit requires repair after 1 year, you may contact us at support@ovationhearing.com for further details. Alternatively, you may contact the repair facility listed on the following page.

Returns

Each OVATION unit comes with a risk-free 60 day free trial. If for any reason you are not completely satisfied with your OVATION, simply return it and we will issue a full refund – no questions asked.

To initiate a return, call us within 60 days of receiving your order to obtain a Return Merchandise Authorization (RMA). All returns must include an RMA.

All warranty service and product returns should be directed to:
OVATION Hearing
1409 Fairfield Road S
Suite 101
Minnetonka, MN 55305

TECHNICAL SPECIFICATIONS

Average saturation output: 111 dB SPL

Average full-on gain: 108 dB SPL

Peak gain: 42 dB

Reference test gain: 31 dB

Frequency range: 200 –6600 Hz

Total harmonic distortion: < 3%

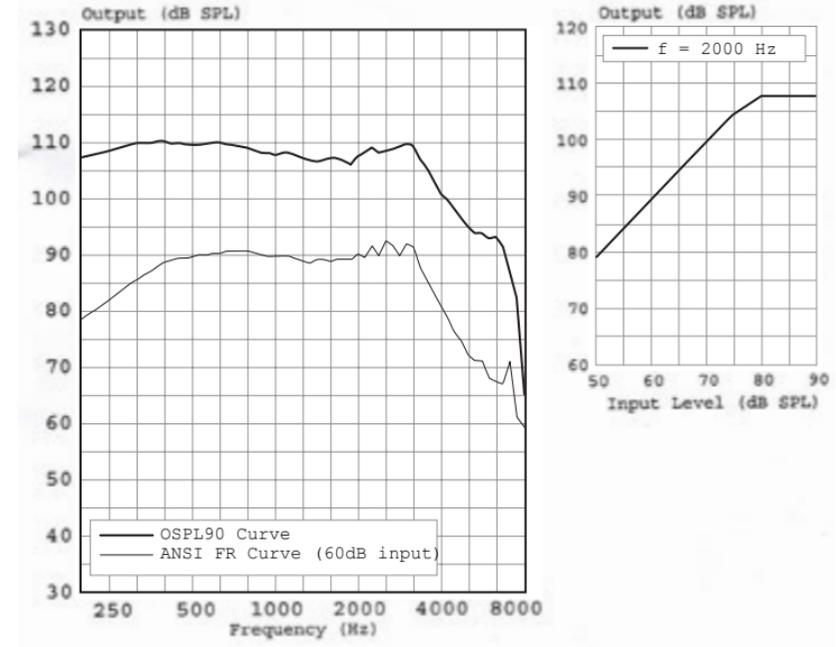
Equivalent input noise: < 32 dB SPL

Battery current drain: .8 mA

Induction coil sensitivity: n/a

Attack: 6 mS

Release: 30 mS



FDA STATEMENTS

Warning to hearing aid dispensers

A hearing aid dispenser should advise a prospective hearing aid user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a hearing aid if the hearing aid dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions:

- Visible congenital or traumatic deformity of the ear.
- History of active drainage from the ear within the previous 90 days.
- History of sudden or rapidly progressive hearing loss within the previous 90 days.
- Acute or chronic dizziness.
- Unilateral hearing loss of sudden or recent onset within the previous 90 days.

- Audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz.
- Visible evidence of significant cerumen (earwax) accumulation or a foreign body in the ear canal.
- Pain or discomfort in the ear.

Special care should be exercised in selecting and fitting a hearing aid whose maximum sound pressure level exceeds 132 decibels because there may be risk of impairing the remaining hearing of the hearing aid user.

(OVATION hearing aids as manufactured do not have this level of output)

Important Notice for Prospective Hearing Aid Users

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing aid. Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists. The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing aid is purchased.

Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing aid. The physician will refer you to an audiologist or a hearing aid dispenser, as appropriate, for a hearing aid evaluation.

The audiologist or hearing aid dispenser will conduct a hearing aid evaluation to assess your ability to hear with and without a hearing aid. The hearing aid evaluation will enable the audiologist or dispenser to select and fit a hearing aid to your individual needs.

If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial-rental or purchase-option program. Many hearing aid dispensers now offer programs that permit you to wear a hearing aid for a period of time for a nominal fee after which you may decide if you want to purchase the hearing aid.

Federal law restricts the sale of hearing aids to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

Children with hearing loss

In addition to seeing a physician for a medical evaluation, a child with a hearing loss should be directed to an audiologist for evaluation and rehabilitation since hearing loss may cause problems in language development and the educational and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss.

DISCLAIMER

No hearing aid can restore normal hearing or improve a hearing impairment resulting from organic conditions, nor can it prevent further hearing loss. You must be patient while adjusting to your hearing aid by wearing it for gradually increasing time periods. In most cases full benefits from the hearing aid will occur with regular use.

The use of a hearing aid is only part of hearing rehabilitation and you may need supplemental auditory training.

In most cases where there is hearing loss in both ears, binaural hearing systems (two hearing aids) will help in hearing sounds more loudly and clearly.

