Ovation Lift
Thank you for choosing Ovation Hearing and congratulations on taking control of your hearing health.

While no hearing device can restore normal hearing health or prevent or improve a hearing impairment, the Ovation Lift can improve the quality of your life by making sounds easier to hear. Here are a few tips to help you get the most benefits from your Ovation Hearing product:

If you have never worn a hearing aid before, there may be an adjustment period of up to a few weeks before you can begin to enjoy all the benefits that Ovation offers. Be patient as you adjust to wearing your Ovation Hearing Aid and begin hearing sounds that you previously had been missing. We recommend that you start by only wearing your Ovation Lift for an hour or two a day and gradually extend the period of time as you get more comfortable.
Your Ovation Lift comes equipped with an easy to use volume control or is custom-programmed with 4 different hearing settings. We recommend that you start your adjustment period in relatively quiet environments, but as you get more comfortable, we encourage you to also experiment with the 4 different hearing settings to find the best option for you in different listening environments.

In all environments – but especially in noisy ones – you may find it helpful to face the individual speaking to you or to sit or stand near the source of the sound.

Thank you again for choosing Ovation. Please read the following instructions to better understand how to use your Ovation Lift and how to maximize your hearing experience.

www.OvationHearing.com
GETTING STARTED

1. **Microphone:** sound enters the microphone.

2. **Speaker and wax guard:** the speaker is what delivers amplified sound to you. The wax guard filter protects the hearing aid from damage caused by ear wax. Wax guard filters should be changed about once per month.  
   *Note: Blue wax guard filters are for the left ear. Red wax guard filters are for the right ear.*

3. **Battery door:** holds the hearing aid battery and serves as the hearing aid’s On/Off switch.

4. **Serial number:** each hearing aid comes with a unique serial number.

5. **Retention ring:** this plastic wire fits along the body of your ear and holds the hearing aid comfortably in place.  
   *Note: A blue dot on the retention ring indicates it is for the left ear. A red dot on the retention ring indicates it is for the right ear.*
Your Ovation Lift uses a size 10A battery.

Please use high-quality batteries because they are more consistent in size. Lesser-quality batteries can vary in size—even by only 1 or 2 millimeters—making them unusable in your Ovation Lift.

Pulling off the plastic sticker activates the battery. Do not pull the tab off until you need to use the battery. To fully activate the battery, wait for 2 minutes before closing the battery door.

With proper use and care, each battery should last about 1 week.

Note: A warning of three sets of double beeps every ten minutes indicates that the battery needs to be replaced.
INSTALLING THE BATTERY

Step 1
Using your fingernail, gently pull up on the battery door tab until the door swings open.

Note: Do not open the battery door too far or damage may occur.

Step 2
With the “+” sign on the of battery door facing you, hold the battery with the rounded edge positioned toward the back, place the battery into the battery compartment.

Note: The rounded side of the battery is negative and the completely flat side is positive. The flat side (+) should be positioned on the side of the door with the “+” sign.
Step 3
With the battery installed, close the battery door to turn the device on. To turn off the device and to prevent battery use when not using the device, gently pull the battery door open.

Match (+) side of battery with “+” sign on battery door
WEARING YOUR OVATION LIFT

On/Off Switch

The battery door on your Ovation Lift not only allows access to the battery, but also serves as the On/Off switch.

ON: Simply close the battery door.

OFF: Open the battery door when you are not wearing your Ovation Lift to turn the unit off and conserve battery life. Opening the battery door also allows internal moisture to evaporate which keeps your Ovation electronics working well.
Placing the unit in the ear
First, look for the colored marking on the retention ring. A blue mark indicates that the unit is for the left ear and a red mark indicates that the unit is for the right ear.

Hold your Ovation Lift between your middle finger and thumb. Using your index finger place the device in the ear canal with the speaker pointed toward the eardrum. The retention ring will prevent the device from being inserted too deeply in the canal.

Curl the retention ring along the contours of your ear.

Note: You may find it helpful to use a mirror the first few times you are placing or removing your Ovation Lift.
WAX GUARD REMOVAL & REPLACEMENT
Given that ear wax is natural and common, replace the wax guard once per month or more frequently as needed. This is easy to do with the wax guard dispenser and changing tool that you received with your hearing aids.

Removing the Wax Guard
• Gently screw in the threaded end of the changing tool into the wax guard and pull out the old one.

• Dispose of the used wax guard before replacing it with a new one.
Replacing with a new Wax Guard
Push the other end of the changing tool (the side with the smooth tip) into the dispenser to pull out a new wax guard and insert it into your Ovation Lift.
PROGRAM AND VOLUME SELECTION

Your Ovation Lift hearing aid features our innovative EZ-Tap system that allows you to change program settings and adjust volume. Whether you are at home in a ‘Standard’ listening environment or in a ‘Loud’ listening environment, the different settings should allow you to comfortably hear the sounds you want to hear.

Note: Spend time using each program and volume setting to determine which one you like best. Use that setting the majority of the time.
To change programs using our EZ-Tap system, simply tap the outer part of your ear TWO TIMES. Your fingers should be held together, and the finger tips should lightly tap the outer part of your ear. You do not have to actually touch the device to change the program. The unit will beep to let you know which setting has been selected.

Note: The tap should be a flat pat on the ear. The tap should also be light and gentle and never painful or severe enough to cause ear ringing.
### Settings for Pre-Programmed Hearing Aids

<table>
<thead>
<tr>
<th>Setting</th>
<th>Beeps</th>
<th>Environment</th>
<th>Volume</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1 Beep ♩♩</td>
<td>Standard</td>
<td>Volume 1</td>
</tr>
<tr>
<td>2</td>
<td>2 Beeps ♩♩♩♩</td>
<td>Standard</td>
<td>Volume 2</td>
</tr>
<tr>
<td>3</td>
<td>3 Beeps ♩♩♩♩♩♩</td>
<td>Standard</td>
<td>Volume 3</td>
</tr>
<tr>
<td>4</td>
<td>4 Beeps ♩♩♩♩♩♩</td>
<td>Noisy</td>
<td>Volume 1</td>
</tr>
</tbody>
</table>

### Settings for Custom-Programmed Hearing Aids (audiogram)

<table>
<thead>
<tr>
<th>Setting</th>
<th>Beeps</th>
<th>Environment</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1 Beep ♩♩</td>
<td>Basic amplification</td>
</tr>
<tr>
<td>2</td>
<td>2 Beeps ♩♩♩♩</td>
<td>Restaurant / Party</td>
</tr>
<tr>
<td>3</td>
<td>3 Beeps ♩♩♩♫♫♫♫</td>
<td>Television</td>
</tr>
<tr>
<td>4</td>
<td>4 Beeps ♩♩♩♫♫♫♫</td>
<td>Noisy environment</td>
</tr>
</tbody>
</table>

*Note: Each time the battery door is opened or the battery is removed, your Ovation Lift will default back to Setting #1.*
TROUBLESHOOTING

If you are having mechanical problems with your Ovation Lift, first check the following:

- Battery is inserted correctly and the battery door is closed tightly.
- Wax guard is properly in place and clear of wax.
- Microphone and hearing port is clean and clear of wax.
- Battery may need replacing

Note: Leaving the battery in your unit overnight will shorten battery life; exposing your unit to dampness – by storing it in the bathroom or other areas with high humidity – can also shorten battery life and eventually damage the instrument.
<table>
<thead>
<tr>
<th>Cause</th>
<th>Possible Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>No sound or not loud enough</strong></td>
<td></td>
</tr>
<tr>
<td>Unit not turned on</td>
<td>Turn on by closing the battery door</td>
</tr>
<tr>
<td>Low/dead battery</td>
<td>Replace battery</td>
</tr>
<tr>
<td>Ear wax</td>
<td>Replace wax guard</td>
</tr>
<tr>
<td><strong>Three double beeps</strong></td>
<td></td>
</tr>
<tr>
<td>Low battery</td>
<td>Replace battery</td>
</tr>
<tr>
<td><strong>Whistling or feedback</strong></td>
<td></td>
</tr>
<tr>
<td>Device not inserted properly</td>
<td>Remove and reinsert</td>
</tr>
<tr>
<td>Hair or clothing near ear</td>
<td>Remove hair or clothing near ear</td>
</tr>
<tr>
<td>Ear wax</td>
<td>Replace wax guard</td>
</tr>
</tbody>
</table>
CARING FOR YOUR OVATION HEARING AID

Wipe daily with a dry cloth to carefully remove any traces of wax and debris.

Do not rinse or submerge your Ovation in water. In fact, do not use water, alcohol or any other liquid agent to clean your unit as they may damage it. If your device does become wet, do not use an external heat source to dry it. Rather, open the batter door, remove the battery, and let the device dry naturally for 24 hours.

Remove your Ovation before using hair spray, spray perfumes or shaving lotions as these items can clog or damage your unit.

Do not drop your Ovation Lift or bang it against hard surfaces.
Always be careful when opening and closing the battery door. Do not carry the unit by the battery door, do not remove the unit by pulling on the battery door, and never pull the door back farther than what is necessary to insert or remove a battery.

When you’re not wearing your Ovation Lift, open the battery door to save on battery life and to allow any internal moisture to evaporate. Store your unit in a safe, dry place that is away from direct sunlight and extreme temperatures.
WARRANTY & RETURNS

Warranty
The Ovation Lift is covered against defects in materials and workmanship for 1 year from the time you receive your order. If after our examination it is determined that the unit failed to work due to parts, materials or workmanship we will repair or replace it for free. This warranty does not cover malfunctions due to unusual wear and tear or mistreatment of the hearing aid, such as physical shock, damage from moisture or sweat, excessive wax build-up, or tampering with the instrument – all of which void the warranty.

If you require warranty service, please contact customer service at: support@ovationhearing.com.

If the unit requires repair after 1 year, you may contact us at support@ovationhearing.com for further details. Alternatively, you may contact the repair facility listed on the following page.
Returns

Each Ovation unit comes with a risk-free 60 day free trial. If for any reason you are not completely satisfied with your Ovation, simply return it and we will issue a full refund – no questions asked.

To initiate a return, call us within 60 days of receiving your order to obtain a Return Merchandise Authorization (RMA). All returns must include an RMA.

All warranty service and product returns should be directed to:
Ovation Hearing
1409 Fairfield Road S
Suite 101
Minnetonka, MN 55305
TECHNICAL SPECIFICATIONS

Peak OSPL90: 110 dB SPL
HFA OSPL90: 105 dB SPL
Average full-on gain: 30 dB
Peak gain: 40 dB
Reference test gain: 31 dB
Frequency range: 200 –6500 Hz
Total harmonic distortion: < 2%
Equivalent input noise: < 30 dB SPL
Battery current drain: .9 mA
Induction coil sensitivity: n/a
Attack: 6 mS
Release: 60 mS
FDA STATEMENTS

Warning to hearing aid dispensers

A hearing aid dispenser should advise a prospective hearing aid user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a hearing aid if the hearing aid dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions:

• Visible congenital or traumatic deformity of the ear.
• History of active drainage from the ear within the previous 90 days.
• History of sudden or rapidly progressive hearing loss within the previous 90 days.
• Acute or chronic dizziness.
• Unilateral hearing loss of sudden or recent onset within the previous 90 days.
• Audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz.

• Visible evidence of significant cerumen (earwax) accumulation or a foreign body in the ear canal.

• Pain or discomfort in the ear.

Special care should be exercised in selecting and fitting a hearing aid whose maximum sound pressure level exceeds 132 decibels because there may be risk of impairing the remaining hearing of the hearing aid user. (Ovation hearing aids as manufactured do not have this level of output).
Important Notice for Prospective Hearing Aid Users

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing aid. Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists. The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing aid is purchased.

Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing aid. The physician will refer you to an audiologist or a hearing aid dispenser, as appropriate, for a hearing aid evaluation.

The audiologist or hearing aid dispenser will conduct a hearing aid evaluation to assess your ability to hear with and without a hearing aid. The hearing aid evaluation will enable the audiologist or dispenser to select and fit a hearing aid to your individual needs.

If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial-rental or purchase-option program. Many hearing aid dispensers now offer programs that permit you to wear a hearing aid for a period of time for a nominal fee after which you may decide if you want to purchase the hearing aid.

Federal law restricts the sale of hearing aids to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.
**Children with hearing loss**

In addition to seeing a physician for a medical evaluation, a child with a hearing loss should be directed to an audiologist for evaluation and rehabilitation since hearing loss may cause problems in language development and the educational and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss.

**DISCLAIMER**

No hearing aid can restore normal hearing or improve a hearing impairment resulting from organic conditions, nor can it prevent further hearing loss. You must be patient while adjusting to your hearing aid by wearing it for gradually increasing time periods. In most cases full benefits from the hearing aid will occur with regular use.

The use of a hearing aid is only part of hearing rehabilitation and you may need supplemental auditory training.

In most cases where there is hearing loss in both ears, binaural hearing systems (two hearing aids) will help in hearing sounds more loudly and clearly.